

EQUINE HEALTHCARE MADE EASY!



FREE AREA VISITS

Our new Area Visit Scheme enables us to pass on the efficiency savings of lower mileage and improved use of time to you in the form of a free visit (no travel charges!).

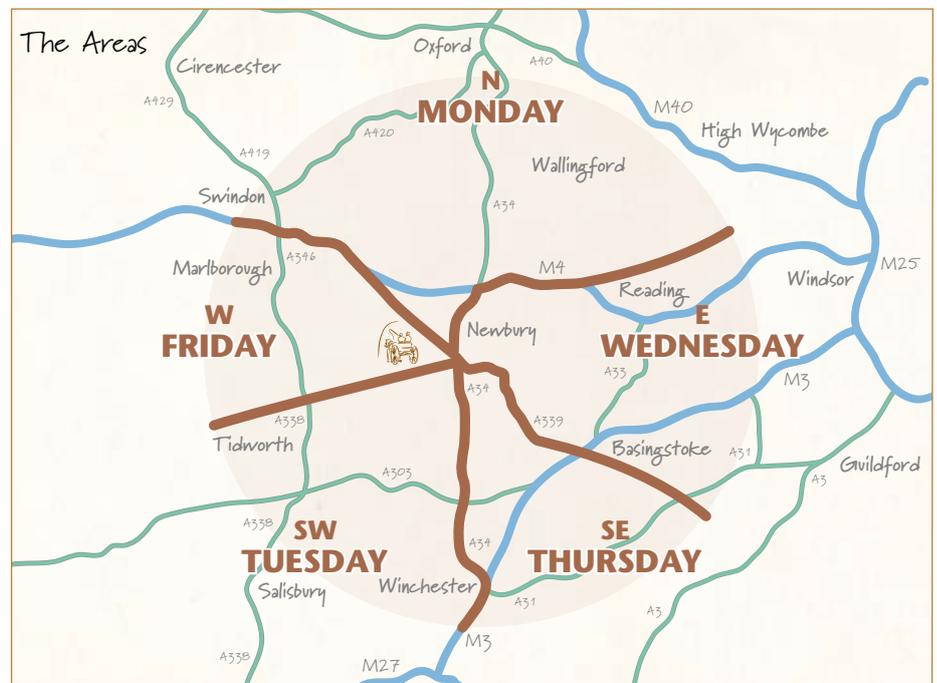
One of our vets will visit each region of our practice on a particular day of the week as per the map.

(subject to a few conditions below).

If you are unsure please ring the practice to find out which day is your free visit day.

Simple Rules with few restrictions!

1. Any work expected to take less than an hour can be done at a free visit.
2. Appointments can be booked up to 6pm the day before (or 6pm Friday for the following Monday).
3. The vet's arrival time will be provided if possible but this may be altered to maintain efficiency and keep the service free for you. We will keep you updated on the day.
4. The same vet will routinely cover each area but no vet can be specified for a free visit. Visits can still be booked with your preferred vet at a time to suit you in the normal way (this scheme does NOT replace any of our usual services).
5. Registered clients will be invoiced monthly as normal. Unregistered clients are expected to pay at the time of the consultation.
6. Free visits will be booked on a first come, first served basis so ensure you book early!



PRACTICE APP

Our practice app, HorseDialog, gives you lots of useful information and allows you to put in all your horse or pony's details, schedule their routine treatments and set up reminders. It can be downloaded from the iPhone app store or text HorseDialog to 80800 and input the code 062f

COACH HOUSE CARE

...is our Healthcare scheme. A simple, monthly, direct debit payment covers an annual visit, a thorough healthcheck, routine vaccination, dentistry and worm control plus 10% off all other routine healthcare (such as screening blood tests, other vaccinations etc) and 50% off ALL other visit fees!

Dentistry: Our vets receive additional training in Equine Dentistry carry modern equipment such as motorised rasps and are able to give sedation and pain relief as required – so you can rest assured that your horse's teeth will be kept in tip-top condition.

Reminders: We know how seriously you take the responsibility of getting your horse or pony's routine healthcare done at the right time and we'll try and help. We can send out postcard, text and email reminders so that your animal is kept in perfect health.

... and if things go wrong?

Our vets can visit you at any time of the day or night, with their well-equipped cars, portable, digital xray and ultrasound machines, endoscopes and shockwave therapy. All backed up by our hospitalisation and surgical facilities and Specialist surgeons if required.

WE PROMISE NOT TO PERFORM UNNECESSARY DIAGNOSTIC PROCEDURES OR TREATMENTS ON YOUR HORSE OR PONY. We will carefully listen to your concerns, thoroughly examine your horse and take care to explain our solutions, working with you to return your horse to full health and optimum performance.

EASY... We're here to listen.

Burlins, East Woodhay, Newbury, Berkshire, RG20 0NU

www.coachhousevets.com reception@coachhousevets.com Telephone: 01635 254544 (24h)